

make a

bigger difference



Irene Oppert
Principal Consultant

Oppertunity Consulting is all about positive change and transformation. We deliver organisational development and systems advocacy solutions, support and training across Australia – catering exclusively to the not-for-profit sector and government. We provide integrated programs or one-off services depending on your needs. We use enjoyable, collaborative processes to achieve the results you want.



Oppertunity
CONSULTING

helping you make a **bigger** difference

Learning and Performance Solutions

- Gain skills and knowledge with active training
- Advocate more effectively
- Transform challenges into opportunities by solving problems and resolving conflict
- Accelerate your responsiveness to cultural differences and community needs
- Achieve your goals through dynamic planning and project support
- Adapt well to change with support and facilitation

Become a 'Learning Organisation'

We specialise in methods to help you maximise your effectiveness, fostering an open and supportive culture where:

- Learning and hard-earned experience are valued
- Everyone shares and contributes to the same vision
- Staff enjoy their work – enhancing and revitalising the workplace
- Clients and stakeholders are satisfied
- You benefit from highly effective work practices and initiatives

6 Steps to increase Quality and Effectiveness

- 1. Listening** – first we discuss your organisational development needs and goals with you
- 2. Assessing** – we conduct surveys and staff interviews to check and evaluate strengths, weaknesses, training needs and your organisational culture
- 3. Reporting** – we make recommendations to your management team, tailored to your unique situation
- 4. Implementing** – we undertake integrated training, facilitate policy development, evaluation, strategic planning, team development or whatever is needed
- 5. Support and guidance** – we ensure effective monitoring of all facets of the implementation process
- 6. Evaluating** – we report on results after implementation, then review again in six months to ensure lasting success



Services

- Facilitation and Training
- Strategic, Operational and Program Planning
- Systems Advocacy Support
- Project Support
- Supervision and Coaching
- Change Management
- Developing Learning Organisations
- Developing Cultural Responsiveness

Upcoming workshops – email for details

- Learning Organisations – Transforming your Workplace
- Professional Development for Systems Advocacy Workers – Address your Current Challenges
- Developing a Culturally Responsive Organisation

Contact

Oppertunity Consulting

for your free initial consultation.

Call 07 3129 3569

Experienced Facilitator

Principal Consultant Irene Opper has a Bachelor of Arts (Psychology) and a Master of Social Welfare Administration and Planning. She has consulted for non-profit organisations and governments in Queensland, Victoria, Nepal and Laos. Her many publications include: *How Organisations can Improve their Effectiveness* (Export Bulletin Nepal) and *Multicultural Action Plans – Towards Best Practice* (Ethnic Communities Council of Queensland).

Irene is passionate about bringing about positive change for societies, communities, organisations and individuals. Irene's toolkit of skills derives from her experience as a manager, systems advocate, community development worker, case worker, counsellor, mediator, tutor and researcher. She has worked with disadvantaged communities, disadvantaged women, migrants, refugees, asylum seekers, people with disabilities, young people, abused children and teenage offenders.

What Clients Say

"Irene undertook a quality improvement project for us. She is versatile, a strategic thinker, has excellent analytical skills and has delivered on agreed outcomes."

Kerrin Benson

CEO, Multicultural Development Association, Queensland

"Your knowledge and experience has helped us to have a better management and recruitment system."

Babu Kaji Shrestha

President, Joy Foundation, Nepal

"My staff learned a great deal from Irene's training and facilitation. Her input led us to broaden our approach to planning and to see the value in genuine partnerships with the community and the importance of a 'whole of council' approach. I highly recommend Irene for her outstanding skills in organisational development, policy development and training."

Greg Bursill

Manager, City Planning, City of Casey, Victoria



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